



Reference Letter for

Mr. Maurizio ANICHINI

Twiga Aero Ltd.

TO WHOM IT MAY CONCERN:

During my time with IATA, I had numerous opportunities to collaborate closely with Mr. Maurizio Anichini. As an IATA, internal Subject Matter Expert (SME) in aviation ground operations, I involved Maurizio in several consulting projects over the past 10 years plus.

Starting with an expertise study to liberalise the Ground Operations and Fuelling Services, under mandate by the Tanzania Civil Aviation Authority, Maurizio was responsible for the operational, comparative study involving the 4 primary airports in Tanzania against benchmarks across Africa with similar airports. These included Dar es Salaam, Mwanza, Zanzibar and Kilimanjaro in TZ, as compared to Mauritius, Gaborone, Mombasa and Entebbe.

Being a specialist in SMS implantation, we worked with an airline in Kenya to assist with the implementation of its SMS through engaging the management in practical workshops to drive the implementation of the SMS to a successful outcome.

On other occasions we worked closely on some of the first Operational Risk Management (ORM) implementation projects in Ground Service companies in Egypt, where Maurizio was an integral part of the team to facilitate the ground operational aspects of the ORM.

In a project involving an airline being listed on the EU list of banned airlines, he took the lead and we worked collaboratively with a team of experts to ensure the airline could continue its flying operations to the EU without interruption to its flying schedule.

More recently, heading his own company, Twiga Aero Ltd., I engage his team, including Brenda Aremo-Anichini, the company's MD on a project in Cambodia. In a short time they conducted operational safety reviews, assessed the implementation level of the SMS and QMS and cargo operations, in view of improving the safety performance and quality output of the company.

International Air Transport Association
IATA Regional Office for the Americas
703 Waterford Way, Suite 600
Miami, FL 33178 USA
Tel: +1 305 264 7772
Fax: +1 305 264 8088



Knowledgeable, reliable and driven by a passion for the industry, Maurizio and Twiga Aero Ltd. have the type of expertise I would choose to have on my ground operations team.

Yours sincerely

Ronald Schaefer
Assistant Director, Cargo, Ground Operations
and CEIV Consulting,
Tel: +1 (305) 779 9873
Mobile: +1 (305) 779 9873
Fax: +1 (305) 264 8088
e-mail: SchaeferR@iata.org

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